

**To:** [REDACTED] [REDACTED] [REDACTED]@lcdk.nl]  
**From:** [REDACTED]  
**Sent:** Fri 9/18/2020 11:59:45 PM  
**Subject:** FW: COVID testing - Synlab [REDACTED]  
**Received:** Fri 9/18/2020 11:59:45 PM  
**Synlab:** [REDACTED] [Collard confirmations.xlsx](#)

Dag [REDACTED]

Enige zorgen over prestatie Synlab [REDACTED]

Met vriendelijke groeten,

[REDACTED]

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**From:** opschalingslabs  
**Sent:** vrijdag 18 september 2020 01:48  
**To:** [REDACTED] <[REDACTED]@synlab.be>  
**Cc:** [REDACTED] <[REDACTED]@synlab.com>  
**Subject:** RE: COVID testing

Dear [REDACTED]

Please find attached our confirmations of the specimens that you sent to us. Two of the specimens that were labelled positive by you turned out negative by two targets in our hands. These had somewhat odd results with your assays. Despite very high or considerable high viral load as indicated by Ct values the Hologic signal did not reach saturation, like other positive specimen with lower or similar viral load by Ct value had saturated Hologic signal. Given your Ct values only I would have expected that our PCRs would have been both positive.

Could you have another look at these two specimens? To have a better view on the performance of your work flow, could you sent some more of your positive specimens for confirmation?

Have you tested our panels already? Anxious to see what the result are.

Best regards,

[REDACTED]

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**From:** [REDACTED] <[REDACTED]@synlab.be>  
**Sent:** vrijdag 11 september 2020 18:32  
**To:** [REDACTED] <[REDACTED]@rivm.nl>  
**Cc:** [REDACTED] <[REDACTED]@synlab.com> [REDACTED] <[REDACTED]@rivm.nl>  
**Subject:** RE: COVID testing

Dear [REDACTED]

Dear [REDACTED]

Thanks, I organize the shipment for Monday. Perhaps we can optimise the driver and try to bring back in same time the two panels when we ship you our 15 samples ? Do you think it's possible this monday or you prefer an other day?

Regards

[REDACTED]

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**De :** [REDACTED] <[REDACTED]@rivm.nl>  
**Envoyé :** vendredi 11 septembre 2020 18:01  
**À :** [REDACTED] <[REDACTED]@synlab.be>  
**Cc :** [REDACTED] <[REDACTED]@synlab.com> [REDACTED] <[REDACTED]@rivm.nl>  
**Objet :** RE: COVID testing

Dear 5.1.2e

Many thanks for the documents. Well received. I have seen you have find your way to 5.1.2e who will take care of the panels and processing of the data.

Best regards,

5.1.2e

5.1.2e

Division Virology  
Centre for Infectious Disease Research, Diagnostics and Laboratory Surveillance (IDS) 5.1.2e  
National Institute for Public Health and the Environment (RIVM)

5.1.2e  
3720 BA Bilthoven  
The Netherlands

Shipping address:  
Antonie van Leeuwenhoeklaan 9  
3721 MA Bilthoven  
The Netherlands

Tel. : ... 31 (0)30 5.1.2e  
E-mail : 5.1.2e @rivm.nl

Together with ErasmusMC, Rotterdam, being the National Influenza Centre (NIC) in the Netherlands  
WHO COVID-19 reference laboratory

Wednesdays working at the ErasmusMC location of the NIC

Want to know more about surveillance of influenza in the Netherlands? See (click or scan):



For COVID-19 see (click or scan):




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**From:** 5.1.2e <5.1.2e@synlab.be>  
**Sent:** vrijdag 11 september 2020 15:38  
**To:** 5.1.2e <5.1.2e@rivm.nl>  
**Cc:** 5.1.2e <5.1.2e@synlab.com>  
**Subject:** COVID testing

Dear 5.1.2e

I send to you the different official document who certify our laboratory in medical activity in 5.1.2a and certificat who attest BELAC certification who correspond to ISO15189. We are also agreed for using all the test fie COVID 19 included RT-PCR and TMA on Hologic Panther system.

We prepar a list of 5 SARS-CoV-2 positive specimens and 10 SARS-CoV-2 negative specimens from patients proceeded this day. We make both tecnic, RT-PCR and Hologic TMA.

You will receive the 2 Excel following your model on Monday if you agree. We will send also to your adress on Monday the 15 specimens to compare our results with yours.

Best regards

5.1.2e

Médecin Biologiste  
Directeur Médical SYNLAB Belgium / CMO

**SYNLAB Belgium sc/SPRL**  
**Médecine Humaine**  
**SYNLAB Laboratoire Collard**  
Boulevard de Froidmont 14  
4020 Liège / Belgium

00 5.1.2e

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[www.rivm.nl](http://www.rivm.nl) De zorg voor morgen begint vandaag

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